

Dear Ann

It is already four weeks since my mother, Joan, died and I am remiss in not having written to thank you all – from Care Manager Jean to Cleaner Janice and all the wonderful girls [and of course wonderful Andrew!] in between, for the way you cared for her over the six years she was with you.

Anyone can do a good job for a week or two but to sustain such a high level of care for years on end speaks volumes for the dedication and professionalism of your team. We never once regretted putting mother into your care and would do so again and again.

Your industry often gets a bad press when some let it down – a pity that we cannot sing the praises of others from the rooftops when they get it so right.

If you ever want another testimonial, count on us!

Yours sincerely,



Derek J Vestey

30 June 2011