

Care Quality Commission
Chicago
Chesham
Newcastle upon Tyne
NE1 4PL

66 Kingston Avenue
Edinburgh
EH10 5JH

27 February 2010

Dear Madam/Sir

Re: Winslow Care Home, Springhill, Nailsworth, Stroud, Gloucestershire, GL6 0PS

I write to express my appreciation of the quality of care provided by Winslow Care Home in Gloucestershire. My mother, who had Alzheimer's dementia, moved to the area in April 2006 in order to be closer to my brother. She moved into Winslow House and was a resident there until her death on 26th January 2010.

Throughout the period of my mother's stay I visited her regularly and was always reassured by the consistency of staffing in the home and by their kind and courteous care. I spent the last few days of my mother's life with her at Winslow House. Words can not express the gratitude I feel for the gentle loving support demonstrated by all who cared for her during those last days. The genuine warmth and sensitivity of the staff was humbling to witness and I would like this tribute to their care to be noted by those responsible for the registration and inspection of services for older people.

Yours faithfully

Frances Patterson