

1 The Grove  
Bromley Lane  
Bromley  
GL6 0LN  
17 November 2008

Ann Doran  
Winslow House Care Home  
Springhill  
Nailsworth  
GL6 0LS

Dear Ann,

I am writing to thank you and all the staff at Winslow House for the great care you all gave my Ma. She was always happy and contented at Winslow House and my knowing that she was happy and well cared for gave me peace of mind.

It's always sad when someone dies, but she was a grand old lady and she reached a grand old age. She had a happy and fulfilling life and was completely independent until some three years ago and I'm determined to celebrate her life, rather than mourn her death. At the funeral next Wednesday there will be plenty of bright, scented flowers, which she loved, and no one will be wearing black.

Thanks to you all, once again, and long live Winslow House !

Best wishes,  
Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mach', followed by a long horizontal line extending to the right.