



16th August 2007

Ms Ann Doran
Winslow House
Spring Hill
Haltwharfe

Dear Ann

Further to my phone conversation with you of today I enclose a cheque for £1164.09 being in full and final settlement of Mum's account.

As I said at the funeral we really do thank you, as a family, for all that you and your hard working team did for Mum in her twilight years. We are very well aware that had it not been for Winslow House that her quality of life would not have been very good and we are firmly of the belief that she would not have made 90, yet alone 92 if it had not been for your care.

Jackie, Jim and I wish you all well in your business and its been a real pleasure knowing you.

Thanks again for all that you did, you have a great team of people around you,

Yours Sincerely

John B Tippett